

# Task Force General Manager

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## More information about this job:

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### Overview:

#### General Summary:

Expand your career by joining the team at MCR Development, LLC properties. MCR Development, LLC has a current portfolio of 60 properties in 23 states totaling over 9,000 rooms. Our properties include select-service hotels, extended-stay hotels, and boutique hotels.

We currently have an exciting opportunity for a Task Force General Manager, and are actively looking to meet the best and brightest talent that the hospitality industry has to offer. We would welcome the opportunity to speak to you regarding this position as well as to answer any questions you might have regarding the company.

The Task Force General Manager is responsible for traveling to MCR Development hotels and filling in for open General Manager positions. The Task Force General Manager is responsible for the Management functions of the assigned hotel and will be involved with varying operational roles from administration support to front and back of house tasks. The Task Force General Manager will strive to exceed all guest/client expectations.

#### **Job Requirements**

- Responsible for all aspects of the operation, including guest and associate satisfaction, human resources, and financial performance.
- Help lead the team in the development and implementation of hotel-wide strategies.
- Ensures implementation of the brand service strategy and brand initiatives with the objective of meeting or exceeding guest expectations.
- Builds relationships with key customers and is involved in the sales process.
- Responsible for successfully executing operations in hotel departments (Front Office and Housekeeping) and managing staff.
- Strives to continually improve guest and associate satisfaction and maximize the financial performance of the department.
- Ensures that standards and procedures are being followed. Leads specific team while assisting with meeting or exceeding property goals.

This position will report directly to the MCR Development Director of Operations.

#### Our Company:

MCR Development LLC is a rapidly growing Hotel management company with a reputation for its expertise in managing upscale extended stay and select service and hotels across major brands such as Marriott and Hilton.

Our company is recognized for its ability to successfully improve a property's bottom line through P&L controls and standards. While paying attention to each and every line item thereby ensuring generous bottom line flows, we never lose sight of our guests and the need to maintain the highest standards of service, cleanliness and ambience. The ownership perspective of maximizing top line revenue without sacrificing net operating income is deeply entrenched in our corporate culture.

We are an entrepreneurial, performance-driven, goal oriented organization, where passionate, competent and focused individuals are given the tools, guidance and techniques to make a difference. Based in Dallas Texas, we operate 60 hotels throughout the United States. We are rapidly growing and are looking for the right talented hospitality individuals to join our team.

Requirements:

**\*\*This position will require the individual to live at the hotel that he/she has been assigned to until the next assignment. \*\***